



What to look for in a cleaning company?



Here are the TOP 5 things to look for when selecting a cleaning company:

➤ **Are they transparent?**

- About things like pricing, or how they hire their cleaners or how they treat clients or who is behind the company?
- Do you know who your cleaner will be? Will it be the same cleaner every visit? What's her history?

➤ **Do they make things easy?**

- Can you book online?
- Is there an app to manage service?
- Will you get status updates?
- Can you communicate with your cleaner?

➤ **Will the service improve over time?**

- Do their cleaners get ongoing training?
- Can you add tasks?
- Can you give feedback after every visit?

➤ **Have other verified users had great experiences?**

- Can they put you in touch with current clients that can speak about their experience?
- Ask them why former clients cancelled.

➤ **What happens if something goes wrong?**

- Is it easy to contact support?
- Do they respond quickly and thoroughly?
- What are their damage/loss policies?
- What are their billing, cancellation and refund policies?
- Are they insured?





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